



just keep
GOING

This year has been quite a ride, hasn't it? We know it feels like there is still a long way to go, but hey, we're over halfway through 2020! You've fought through adversity, managed chaos, and held your head up high so far, and we are here to tell you to KEEP GOING! Stay strong, be safe, and remember to find happiness in the little things!

Sincerely,
The PCALIC Team



Free Temporary Nurse Aide Course by AHCA Education

The American Health Care Association has created a FREE online course to train Temporary Nurse Aides in an effort to help health care providers meet critical staff needs during COVID-19.

[FIND OUT MORE](#)



Classic Pen Pals

See how one assisted living provider made headlines and went viral on social media by asking the people of the internet to write letters to beloved residents!

[READ MORE](#)



News from PCH Mutual Insurance Co.

We know you've been working incredibly hard, so we've been working hard for you!

Here's what we're doing:

-) We launched a single, nationwide hotline number: **877-553-4254**. Please call if you have any questions for legal counsel in your jurisdiction about losses or adverse events, and ask for our COVID-19 counsel for pandemic specific inquiries. Remember, it's FREE!
-) We're adding more tools to our Members-Only Risk Management Resources, including categories addressing Pandemics and Diversity/Inclusion.
-) We're preparing to roll out Cyber Coverage for all of our members this fall as we recognize everyone's increased reliance on all things digital and virtual.

J) **MARK YOUR CALENDARS: JULY 29 at 4:00 p.m. EST** - PCH is co-hosting a FREE webinar for long term care facilities to address the rapidly changing guidance from federal, state, and local agencies, the lack of adequate PPE, and the simple fact of the unknowns this virus has imposed on you as providers. PCH's experienced, trusted counsel, Donna Fudge of Fudge Broadwater, P.A., will walk attendees through important strategies to minimize risk and the steps to take now to preserve your COVID-19 response efforts, including documenting patient care and compliance to prepare for surveys and potential litigation related to COVID-19. Follow this link to join the free webinar on July 29 - <https://global.gotomeeting.com/join/243964141>

- **Julie Bordo**

President and General Manager



Tell us how we're doing!

We understand how dedicated you are to your care operations and how busy you are. If you have a spare moment, we would love to hear your thoughts on how we are doing!

HOW ARE WE DOING?

OUR MISSION

The mission of PCALIC is to provide, and maintain quality insurance protection at an affordable price for Adult Residential Care Facilities through streamlined risk management systems.

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