



August 2020 Newsletter



It's "Awesome August!" We know 2020 hasn't been the most "awesome" time, but want to know what's truly awesome?
YOU!

We just want to say how much we appreciate the work you do and the work you will continue to do amidst adversity. You hold a special mission in the world and serve a great purpose, and that is truly AWESOME!

The PCALIC and PCH Mutual Insurance Co. team stands behind you and all that you do!

Sincerely,
The PCALIC Team



Become a care advocate!

We stand behind YOU and every single one of our valued member insureds and facilities across the country. Your voice as a long-term care provider deserves to be heard and treated fairly. Want to raise your voice? Join the AHCA/NCAL in being a part of the solution for LTC facilities everywhere!

[FIND OUT MORE](#)



Mental health resources for caregivers

Caregivers have been through a lot these past few months and are still going through a lot now, which has taken a hefty toll on their mental health. Thankfully, there is a plethora of incredible mental health resources available to help them out.

[READ MORE](#)



Notes from the PCH Webinar with Donna Fudge

PCH Mutual co-hosted a webinar alongside Donna Fudge, a recently appointed member of the National COVID-19 Defense Counsel, where she discussed her recommendations and tips on *Long Term Care Challenges During the COVID-19 Crisis*.

Here is a sneak peek at some of what was covered in the webinar:

Tips for Avoiding or Defending Claims Against Your Facility

Pandemic Practices

- Be very careful about (try to avoid) taking and posting photos (may depict improper PPE usage, selfies depict parties not social distancing (even 6 feet now not considered enough in the ever-evolving studies and guidelines related to Covid-19))
- Staff should not post work-related photos on social media
- Review all marketing materials, including website and social media, view it through the lens of the post-pandemic world, i.e. no big groups, parties, touching
- Keep residents at a proper social distance
- Train all to properly don and doff PPE
- Print CDC Signage, document usage
- Train and retrain staff, i.e. on handwashing, PPE, cough etiquette, etc.
- Educate staff specifically about silent spread
- Limit "chit chat" and speak softly to reduce the spread

To view and download the **FULL** document of notes from this webinar, head over to the PCALIC website to log in to your member portal and locate the document in the "*Pandemic Resources*" Area.

[MEMBER LOG IN](#)



Tell us how we're doing!

We understand how dedicated you are to your care operations and how busy you are. If you have a spare moment, we would love to hear your thoughts on how we are doing!

[HOW ARE WE DOING?](#)

OUR MISSION

The mission of PCALIC is to provide, and maintain quality insurance protection at an affordable price for Adult Residential Care Facilities through streamlined risk management systems.

CONTACT US

PCALIC, LLC
P.O. Box 933
Hanover, PA 17331
Tel: 800.673.2558
info@pcalic.com
www.PCALIC.com

Stay connected with us!



(800)-673-2558

P.O. Box 933, Hanover, PA

PO Box 933 • Hanover, PA 17331 • United States • [Click here to unsubscribe.](#)